

AGENDA VILLAGE OF ROSELLE VILLAGE BOARD COMMITTEE OF THE WHOLE April 23, 2018 Following Village Board Meeting

Meeting Chaired by Mayor Andy Maglio

- 1. Roll Call
- 2. Approval of Prepared Agenda
- 3. Citizen Comments/Questions

Residents who wish to address the Board, please come to the podium, state your name and address, and limit your comments to three minutes.

4. Parking Ticket/Adjudication Software Recommendation

Documents:

PARKING TICKET ADJUDICATION SOFTWARE RECOMMENDATION.PDF

5. Roselle Sister Cities Association Incorporation

Documents:

SISTER CITIES INCORPORATION.PDF

- 6. Executive Session
 - A. Executive Session Minutes
 - B. Collective Bargaining
 - C. Litigation
 - D. Personnel
 - E. Real Property
 - F. Security Procedures
 - G. Risk Management

7. Citizen Comments/Questions

Residents who wish to address the Board, please come to the podium, state your name and address, and limit your comments to three minutes.

8. Other Business

9. Adjourn

In compliance with the Americans with Disabilities Act, any person with a disability requiring a reasonable accommodation to participate in the meeting should contact Jason Bielawski, ADA Compliance Officer, 8:30 a.m. to 5:00 p.m. Monday through Friday, telephone: 630-671-2810, email jbielawski@roselle.il.us.

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AGENDA ITEM #4

AGENDA ITEM EXECUTIVE SUMMARY Committee of the Whole Meeting April 23, 2018

<u>Item Title:</u> Parking Ticket/Adjudication Software Recommendation

Staff Contact: Tom Dahl, Finance Director

COMMITTEE OF THE WHOLE ACTION

Consider a Staff recommendation to purchase Brazos Electronic Citation Software and Incode Court Case Management Software from Tyler Technologies in the amount of \$87.587.

Executive Summary:

In an effort to continue leveraging technology to improve village services and work processes across all departments, the Police and Finance Departments have been working on a project to replace the current parking ticket/adjudication software that the Police Department currently utilizes. The current software has the ability to print tickets in the field and provides all of the notices and scheduling for adjudication. At a minimum, any replacement software has to perform both functions, citation issuance, and adjudication.

While the software performs these two functions well, there are several drawbacks. First, the current software runs on FileMaker Pro and was developed and maintained by a single individual. If the system goes down or has issues and the individual is sick or away, our support request waits until he is back. Second, the software does not allow staff in the field to search for past history at a particular address or for a past violation. Third, the payment of tickets is not linked to Munis, the Village's ERP software. Finance Department staff enters the payment into Munis and then has to enter the payment into the citation software to "clear" the ticket. Lastly, the current software restricts our ability to utilize NET MOTION to it full capability.

Tyler Technologies, the parent company of Munis, has two solutions to replace the current software. Brazos Electronic Citation Software can operate on any device and issue a citation on any type of violation – parking violations, ordinance violations, and code enforcement violations. Any issuer can take a picture of the violation and print the citation from an in car printer. The pictures become part of the ticket and are available to view anywhere that the software is loaded. Incode Court Case Management Software is the adjudication and payment solution. Incode works hand in hand with Brazos and using our business rules, sets the court docket for the adjudication hearing, prepares late notices

and hearing notices and can even take payments during the hearing if we wanted. Incode offers an online payment solution that prints a QR code on the ticket and when scanned will direct the violator to a payment website. The payment is then recorded by Incode and simultaneously sent to Brazos and Munis. Since Incode is a Tyler product, payments can be made at the Finance Department through Incode, apply automatically to "clear" the ticket, and then sent to Munis at the end of the day as a payment batch.

Brazos/Incode will allow our Community Development and Fire Departments to issue warnings and citations in the field rather than having staff come back to the office, prepare letters, and track the violations. This software will also allow the Finance Department to streamline the payment process which is currently a two-step and sometimes three-step process for processing a ticket payment. In addition, by having the ability to show someone the pictures taken by Village staff, we can cut down on the time spent having the person go back and forth between Village Hall and the Police Department to discuss the ticket they received.

Staff has investigated Tyler products to fill this need due to the fact that our future is tied to Munis and the products that Tyler offers. If we evaluated third party software, the cost of developing an interface between that software and Munis is often a cost borne twice, once by Munis and once by the third party software or the software is a lease arrangement where the software provider is paid a percentage of citation collections on an annual basis. Due to software innovations over the last 10 years, Munis is not tied to any hardware requirements and will continue to grow with the Village. Therefore, staff believes it is in the best interest of the Village to evaluate Tyler's solutions first and pursue them if they meet our needs. Staff has reached out to communities in Texas that use both Brazos, Incode, and Munis together and were very satisfied with their performance.

Implications:

Is this item budgeted? Not entirely. Staff included \$40,150 for miscellaneous software purchases in anticipation of purchasing new ticketing/adjudication software, Munis Maplink and Nixle in the Computer Software/Hardware line item which has an overall budget of \$120,740 in the IT Fund. The Village can no longer use Munis Maplink due to our GIS server environment so there is \$30,000 available from budgeted funds. The remaining amount will come from fund balance reserves of the funds (General Fund, Water/Sewer Fund and Parking Lots Operating Fund) that are charged by the IT Fund.

Any other implications to be considered? Combined annual maintenance costs for both Brazos and Incode are approximately \$15,000 and would be budgeted in the IT Fund. The quote also includes \$9,500 for data conversion costs which can be less based on the amount of data that is needed to be converted.

Attachments:

Quote for Brazos Electronic Citation Software Quote for Incode Court Case Management



Sales Quotation For

Roselle Police Department 103 S Prospect St Roselle, IL 60172-2095 Phone: +1 (630) 980-2025

Quoted By: Mark Lepley Quote Expiration: 9/10/2018

Quote Name: Village of Roselle IL - eCitation

Quote Number: 2018-46234

Quote Description: Brazos Standard Parking & Warnings/Local Ordinances/

Code Enforcement

Tyler Software

103 S Prospect St Roselle , IL 60172-2095		at			
Phone: +1 (630) 980-2025					
		16			
Tyler Software	1				
Description		Quantity	License	Software Total	Year One Maintenance
Brazos	- 11				
Interface: Tyler Incode Court Case Mgmt System		1	\$0	\$0	\$0
eCitation - Brazos Rapid Extension Framework - MDC or TAE	SLET	16	\$13,600	\$13,600	\$2,856
Task: Code Enforcement		1, 1 (\$3,250	\$3,250	\$683
Device Level Interface for Motorola PremierOne Mobile		1	\$3,250	\$3,250	\$683
	Sub-Total:			\$20,100	\$4,222
	Less Discount:			\$325	
	TOTAL:	AL		\$19,775	\$4,222

Tyler Software and Related Services - Annual

Description	Quantity	Unit Price	Annual Fee
Brazos Brazos Hosting Fee	1	\$1,407	\$1,407

TOTAL:

Professional Services

1 Totossional oct viocs			
Description	Quantity	Unit Price	Extended Price
Brazos Project Mgmt (plus per diem as needed if not remote)	1	\$1,000	\$1,000
Set Up & Config	1	\$10,000	\$10,000
Set Up Fees - Third Party Hardware	16	\$50	\$800
Training	2	\$1,000	\$2,000
TOTAL:			\$13,800

\$1,407

Summary	One Time Fees	Recurring Fees
Total Tyler Software	\$19,775	\$4,222
Total Tyler Annual	\$0	\$1,407
Total Tyler Services	\$13,800	\$0
Total Third Party Hardware, Software and Services	\$0	\$0
Summary Total	\$33,575	\$5,629

Optional Tyler Software

Description		Quantity	License	Software Total	Year One Maintenance
Brazos					
Device Level Interface: Intergraph ILEADS Mobile		1	\$3,250	\$3,250	\$683
Interface: Intergraph WEB RMS Records Mgmt System		1	\$3,250	\$3,250	\$683
Task: Tow/Impound Report (standard)		1	\$3,250	\$3,250	\$683
	Sub Total:	0.0	\$9,750	\$9,750	\$2,049
	TOTAL:	10	\$9,750	\$9,750	\$2,049

Optional Professional Services

Description	Quantity	Unit Price Extended Price
Development of new configuration for hardware platform - TABLETS	1	\$2,500 \$2,500
TOTAL		\$2,500

Optional Third Party Hardware, Software and Services

Description	Quantity	Unit Price	Unit Discount	Total Price	Maintenance
P1063406-031 / Zebra, ZQ520, Vehicle Charger, cig adapter	. 1	\$30	\$0	\$30	\$0
LD-R4KN5B / Zebra, ZQ520/RW420, Paper, 36 rolls per case	1	\$92	\$0	\$92	\$0
ZQ52-AUE0000-00 / Zebra, Printer, ZQ520	1	\$588	\$0	\$588	\$0
TOTAL:	- A V	\$710			

Unless otherwise indicated in the contract or Amendment thereto, pricing for optional items will be held for Six (6) months from the Quote date or the Effective Date of the Contract, whichever is later.

Customer Approval:

Date:

Print Name:	P.O.#:	

Comments

Brazos eCitation project includes the following local citations:

- Parking
- Compliance Traffic
- Code Enforcement/Village Ordinances (N Tickets)

Estimated travel expenses - \$2,500 (Billed as incurred)

Subject to the applicable terms of your existing contract with Tyler, and for the fees quoted herein, we grant you: (i) a per-unit license to the software located on the ticket writer hardware provided under this purchase order, and (ii) a per-unit license to access a remote database via the ticket writer hardware, both for your internal business purposes only. We will provide remote database access according to our industry standard hosting terms of service.



Sales Quotation For

Village of Roselle 31 S Prospect St

Quoted By: Jon Atkin 9/9/2018 Quote Expiration:

Quote Name: Village of Roselle-LGD-CT

Quote Number: 2018-46149

Quote Description: Incode Court 10 Parking

Roselle , IL 60172-2097 Phone: +1 (630) 980-2000				ct			
Tyler Software and Related Services Description		License	Impl Hours	Impl Cost	Data Conversion	Module Total	Maintenance
Incode Court		LICCIISC	Impirious	impi oost	Data Conversion	Module Total	Maintenance
General Ledger Interface-Munis		\$0	0	\$0	\$0	\$0	\$0
Tyler Content Manager Standard Edition		\$0	40	\$5,000	\$0	\$5,000	\$0
Output Director		\$0	8	\$1,000	\$0	\$1,000	\$0
Criminal Court Case Mgt		\$11,000	72	\$9,000	\$0	\$20,000	\$2,750
Scheduling		\$4,000	0	\$0	\$0	\$4,000	\$1,000
Cashiering		\$0	0	\$0	\$0	\$0	\$0
Cashiering		\$0	0	\$0	\$0	\$0	\$0
Brazos Technology Interface -Parking		\$0	0	\$0	\$0	\$0	\$0
Collection Agency Export Interface		\$3,000	0	\$0	\$0	\$3,000	\$375
DataXchange		\$0	4	\$500	\$0	\$500	\$0
Expundgement App/Expundgement Reopen		\$0	0	\$0	\$0	\$0	\$0
Hot List to Brazos		\$0	0	\$0	\$0	\$0	\$0
	Sub-Total: Less Discount:	\$18,000 \$1,500		<i>\$15,500</i>	\$0	\$33,500	\$4,125
	TOTAL:	\$16,500	124	\$15,500	\$0	\$32,000	\$4,125

Tyler Software and Related Services - Annual	(One Time Fees	3	
Description	Impl. Hours	Impl. Cost	Data Conversion	Annual Fee
Incode Court				
Incode Court Online Component	0	\$0	\$0	\$0
Incode Notifications for Court	0	\$0	\$0	\$0
Incode Online Record Search	0	\$0	\$0	\$1,750
Sub-Total:		\$0	\$0	\$1,750
TOTAL:	0	\$0	\$0	\$1,750

Other Services

Description			Qua	antity	Unit Price	Extended Pr	ice Maintenance
Project Management				1	\$2,500	\$2,50	00 \$0
Online Application -Set up fee				1	\$800	\$80	00 \$0
		TOT	TAL:			\$3,30	00 \$0
3rd Party Hardware, Software and Services							
Description	Quantity	Unit Price	Unit Discount	Total Price	Maintenance	Maintenence Discount	Total Maintenance
Topaz Signature Pad T-L462 - USB On-Premise Court Sites	1	\$400	\$0	\$400	\$80	\$0	\$80
TOTAL:				\$400			\$80
Summary		One Time Fees	Recurri	ing Fees			
Total Tyler Software		\$16,500	000	\$4,125			
Total Tyler Annual		\$0	10	\$1,750			
Total Tyler Services		\$28,300		\$0			
Total Third Party Hardware, Software and Services		\$400		\$80			
Summary Total		\$45,200		\$5,955			
Estimated Travel Expenses		\$3,500					
Detailed Breakdown of Conversions (Included in contract	total)			- 92	,		
	iotaij		Hours	s Unit	Price Program	mming Fee	Extended Price
Description	total)		Hours	s Unit	Price Program	mming Fee	Extended Price
Description Incode Court	total)	4	Hours	V			
Description	total)	Total:	16	V	Price Program \$125	mming Fee \$7,500	\$9,500
Description Incode Court	total)	Total:	16	V			
Description Incode Court Court Case Management -Conversion	total)		1 016				\$9,500
Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services	total)		1 016		\$125	\$7,500	\$9,500 \$9,500
Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface)	total)		1 016		\$125	\$7,500	\$9,500 \$9,500
Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software	1	License Imp	pl Hours I	mpl Cost Da \$0	\$125 ta Conversion \$0	\$7,500 Module Total \$3,025	\$9,500 \$9,500 Maintenance \$378
Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web	10	\$3,025 \$7,500	pl Hours I	mpl Cost Da \$0 \$1,500	\$125 ta Conversion \$0 \$0	\$7,500 Module Total \$3,025 \$9,000	\$9,500 \$9,500 Maintenance \$378 \$563
Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To	otal:	\$3,025 \$7,500 \$10,525	pl Hours I	mpl Cost Da \$0	\$125 ta Conversion \$0	\$7,500 Module Total \$3,025	\$9,500 \$9,500 Maintenance \$378
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To	otal: unt:	\$3,025 \$7,500 \$10,525 \$6,763	pl Hours I	mpl Cost Da \$0 \$1,500 \$1,500	\$125 ta Conversion \$0 \$0	\$7,500 Module Total \$3,025 \$9,000 \$12,025	\$9,500 \$9,500 Maintenance \$378 \$563
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To Less Disco	otal: unt:	\$3,025 \$7,500 \$10,525	pl Hours I	mpl Cost Da \$0 \$1,500	\$125 ta Conversion \$0 \$0	\$7,500 Module Total \$3,025 \$9,000	\$9,500 \$9,500 Maintenance \$378 \$563
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To Less Disco TOT Optional Third Party Hardware, Software and Services	otal: unt: AL:	\$3,025 \$7,500 \$10,525 \$6,763 \$3,762	0 12 12	mpl Cost Da \$0 \$1,500 \$1,500	\$125 ta Conversion \$0 \$0 \$0	\$7,500 Module Total \$3,025 \$9,000 \$12,025 \$12,025	\$9,500 \$9,500 Maintenance \$378 \$563 \$941 \$941
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To Less Disco	otal: unt:	\$3,025 \$7,500 \$10,525 \$6,763	pl Hours I 0 12	mpl Cost Da \$0 \$1,500 \$1,500	\$125 ta Conversion \$0 \$0 \$0	\$7,500 Module Total \$3,025 \$9,000 \$12,025 \$12,025	\$9,500 \$9,500 Maintenance \$378 \$563 \$941
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To Less Disco TOT Optional Third Party Hardware, Software and Services	otal: unt: AL:	\$3,025 \$7,500 \$10,525 \$6,763 \$3,762	0 12 12	mpl Cost Da \$0 \$1,500 \$1,500	\$125 ta Conversion \$0 \$0 \$0	\$7,500 Module Total \$3,025 \$9,000 \$12,025 \$12,025 Maintenence	\$9,500 \$9,500 Maintenance \$378 \$563 \$941 \$941
Description Incode Court Court Case Management -Conversion Optional Tyler Software and Related Services Description Incode Court Officer Email Notification (Generic Interface) Tyler Software Tyler Web Sub To Less Disco TOT. Optional Third Party Hardware, Software and Services Description Epson TM-H6000IV Thermal Receipt Printer - Black, USB	otal: unt: AL:	\$3,025 \$7,500 \$10,525 \$6,763 \$3,762 Unit Price	pl Hours I 0 12 12 Unit Discount	\$0 \$1,500 \$1,500 \$1,500 Total Price	\$125 ta Conversion \$0 \$0 \$0 \$0 Maintenance	\$7,500 Module Total \$3,025 \$9,000 \$12,025 \$12,025 Maintenence Discount	\$9,500 \$9,500 Maintenance \$378 \$563 \$941 \$941 Total Maintenance

Comments

- Incode Court Online component displays citations for payment, payment plans, payment options, deferred disposition. Make payments, collects pleas from defendants, security SSL(secure socket layer), payment processing (credit card), and payment packet is created to be imported to Court system. Note that the defendant pays \$2.50-\$3.50 fee per transaction for payment on-line.
- Incode Notification for Courts (\$.20 per violation) defendant notification by phone. Calls can be made for citation issued, court date reminders, court date missed and notification of next step, warrant issued, and payment plan due date reminder etc. Case is updated after each call. Call can be taken live, a message left, or no answer (court creates unique message for each call type and call can be in English or Spanish). The call can go to the attorney rather than the defendant. Incode Notification for Courts (\$.20 per text) Defendant notification by text. Text can be made for the citation issues, court date reminder, court date missed and notification of next step, warrant issued, and payment plan due date reminder. Note: The Court will be billed by Tyler Technologies quarterly for the calls/texts conducted. The Court will be allowed 2 call campaigns in the first 30 days at no charge. Tyler will assist with the setup and creation of the campaigns. Trial offer is free for 30 days and the campaign is limited to a one year time frame. Both campaigns must be used within the 30 day time frame. If more than 2 campaigns are used, then the customer will be billed for the additional campaigns.
- Travel Expenses are billed as incurred based on Federal IRS per diem standards.
- Court Case Management conversion includes basic case data.



AGENDA ITEM #5

AGENDA ITEM EXECUTIVE SUMMARY Committee of the Whole Meeting April 23, 2018

<u>Item Title:</u> Roselle Sister Cities Association Incorporation

Staff Contact: Jeffrey D. O'Dell, Village Administrator

COMMITTEE OF THE WHOLE ACTION

Consider a staff recommendation to enter into a Memorandum of Understanding with the Roselle Sister Cities Association once it becomes incorporated.

Executive Summary:

Over the last several months, I have been working closely with members of the Roselle Sister Cities Commission in their effort to incorporate the organization. As you recall, Mayor Maglio and I met with the leaders of the Commission last December to inform them of the Village Board's request that the Commission become its own legal entity. Since then, leaders of the Commission have met with representatives of the State of Illinois Sister Cites Association to learn more about the process for incorporating with the Illinois Secretary of State's Office and becoming a 501(c)(3) organization as designated by the Internal Revenue Service.

The Village Board has been extremely supportive of the Roselle Sister Cities Commission. The Commission was formed in 1999 and in 2003, the Village of Roselle and Bochnia, Poland formalized their Sister City relationship with an official signing ceremony. Since then, members of the Commission have traveled to Poland while delegations from Bochnia have also visited Roselle. The Commission has been active in our community hosting an annual mid-winter dance and participating in special events such as the Rose Parade, Taste of Roselle, and Cocoa Crawl. They have been supportive of other organizations in the community through donations.

As the Commission moves forward with the incorporation process, I believe it is necessary that the Village Board confirm its future commitment to a Roselle Sister Cities Association. That commitment can be reflected in a Memorandum of Understanding (MOU) whereby the Village Board and a future Sister Cities Association Board of Directors approve an agreement. That agreement would be approved once the Roselle Sister Cities Associations has its Articles of Incorporation approved by the State of Illinois Secretary of State's Office and the newly formed organization has obtained its Employer Identification Number enabling it to open its own bank account. Amongst other items, a proposed MOU would contain the following:

- The Village of Roselle will dissolve its Sister Cities Commission Fund and return any remaining funds to the newly formed Roselle Sister Cities Association.
- The Roselle Sister Cities Association would be authorized to use the Roselle Village Hall for meeting and storage space.
- The Roselle Cities Association would be authorized to use the Village's logo on various public relations documents.
- The Roselle Sister Cities Association will designate a representative to coordinate with a Village staff member release and posting of various Sister Cities public relations and other communications on Village of Roselle publications.
- The Mayor will appoint a Village Trustee to serve on the Roselle Sister Cities Association Board of Directors.
- The Mayor of the Village of Roselle becomes an ex-officio member of the Roselle Sister Cities Board of Directors.
- The Roselle Sister Cities Association will make a \$1,500 donation to the Village of Roselle for its use to reforest the community.

If the Village Board concurs with my recommendation, I will continue to work closely with representatives of the Roselle Sister Cities Commission in their efforts to incorporate and then with the Village Attorney to draft a proposed MOU for Village Board and Roselle Sister Cities Association consideration.

Implications:

Is this item budgeted? Yes, the Village Board approved the Sister Cities Commission Fund budget when it adopted the FY 2018 Budget last December. Currently, reserves in the Roselle Sister Cities Commission Fund total \$15,500.

Any other implications to be considered? The Commission will be retaining an attorney to assist them with the process for filing its Application for Recognition of Exemption under Section 501(c)(3) of the Internal Revenue Service.

Attachments:

None